

Core Skills

- Curriculum and syllabus design and development (Corporate, University, College, Secondary)
- Development of training courseware for Prince2 and ITIL Service Management
- Delivery of education and training in IT Management, Project Management and technical domains (Corporate, University, College, Secondary)
- Advanced research and analytical skills
- Excellent communication and presentation skills
- Teaching and mentoring in Project Management and IT Service Management
- Project Management expertise according to Prince2 methodology
- Building, managing and motivating successful teams
- Design and implementation of ITIL best practice processes and functions
- Design and implementation of technical infrastructures (LAN and WAN)
- Establishment of business units within large organisations
- Managing business relationships at all levels within the organisation
- Recruiting and sourcing IT professionals for ICT education positions

Career Assignments

- International Consulting Company – Professional Development Consultant
- International Consulting Company – IT Service Management & Project Management Consultant
- Australian Based University – ICT Skills Centre Manager/Chief Instructor
- Australian Education Organisation – Manager Cisco Network Academy & Microsoft IT Academy
- Australian IT Training Company – Queensland State Manager, IT training
- Australian IT Training Company – Senior Network Engineer/Training Manager
- Australian Education Organisation – ICT Teacher/Network Administrator
- Australian Education Organisation – Teacher in ICT, Mathematics & Music

Qualifications

- Masters of Management (IT) – Charles Stuart University
- Graduate Diploma Education – Edith Cowan University
- Bachelor of Music (Honours) – La Trobe University
- ITIL Service Management v2 & v3 Managers Certificate ('Red Badge' / 'Expert')
- ITIL Service Management v2 & v3 Foundation Certificate
- ITIL Practitioner, Release & Control (IPRC)
- ITIL Practitioner, Plan & Improve (IPPI)
- PRINCE2 Practitioner & Foundation
- Certificate IV in Adult Training and Assessment
- Microsoft Certified Systems Engineer (MCSE)
- Cisco: Certified Network Associate (CCNA) and Certified Academy Instructor (CCAI)